

Product Information Guide

Blue Assist 4G PRO Community Based/Mobile Watch Alarm (Supplier: Blueforce)



| | |
|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Monitoring | Both family monitoring and professional monitoring options available |
| Ongoing Costs <i>(correct at date below, subject to change as per suppliers' advice)</i> | Family monitored: Telstra \$69/year (default); or Optus \$69/year <i>(first year covered by geat2GO)</i> Monitored: \$34/month (first 2 months covered) |
| Colour | Black |
| Case material | Plastic |
| Accessories | Magnetic charger and silicone wrist band (included), |
| Range/Reception | Community use with mobile coverage (2-3 bars reception required) Supports international SIM (not included) |
| Water resistance | Shower/splash proof (avoid submerging) |
| Dimensions (H x W x D) | 47.5 x 47.5 x 16.9mm |
| Weight | 65g |
| Battery life | Up to 48hrs depending on usage and conditions |
| Fall detection | Yes |
| Live tracking/GPS | Yes |
| Two-way call | Yes |
| Geofence | Yes |
| No Movement Detector Alarm | Yes, can set no motion alerts such as "User has not moved for 24 hours" |
| Heart rate monitor | Yes |

| | |
|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Step counter | Yes |
| Voice Prompts, Languages | Yes, English (Australia - default), English (US), Chinese, Simplified Chinese, French, Spanish, Czech, Dutch, German, Polish, Italian, Portuguese, Japanese, Korean |
| Pacemaker information | Consult your cardiologist/specialist prior to using the device if you have a pacemaker. |
| Emergency contacts | Can have up to 10 contacts for family monitoring |
| Set up needed? | Connect charger to power |
| SOS procedure | <ol style="list-style-type: none"> 1. Press and hold side button for 3 secs until watch vibrates and voice prompt, OR if screen is on, touch and hold the screen for 3 secs until watch vibrates and voice prompt. 2. After 10 secs, SOS alert is sent to Monitoring Centre. 3. An operator will speak to the user via 2-way voice communication. |
| How to cancel alarm | Press the X on the screen within 10 secs, or at any time |
| Additional settings/information | Watch-face able to be changed between digital and analog within watch settings |

Information correct as at 30 October 2023