## **Product Information Guide**

## **Live Life Community Based/Mobile Pendant Alarm**

(Supplier: Live Life)



Monitoring	Family monitored
Ongoing Costs (correct at date below, subject to change as per suppliers' advice)	\$75/year Telstra SIM (first year covered) Optus available by request for same cost of \$75/year
Colour	Black or white
Case material	Plastic
Accessories	Charging station, lanyard, wrist band, belt clip (all included)
Range/Reception	Community use with mobile coverage (2-3 bars reception required)
Water resistance	IPX7 - Shower/splash proof
Dimensions (H x W x D)	61mm x 42mm x 16mm
Weight	42g
Battery life	Up to 4-5 days (daily charging recommended) Charging station has 8-hour battery backup
Charging time	45 minutes
Fall detection	Yes
Live tracking/GPS	Yes
Two-way call	Yes
Geofence	Yes
No Movement Detector Alarm	Yes
Voice Prompts, Languages	Yes, English (default), Mandarin, Cantonese, Greek, Italian, Vietnamese, Korean

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Pacemaker information	Consult Cardiologist. May be suitable with longer lanyard; or wear on wrist strap/belt clip (accessories available separately on geat2GO)
Emergency contacts	Can have up to 6 contacts for family monitoring
Set up needed?	Connect charger to power and lanyard to pendant
SOS procedure	<ol> <li>Press button until device vibrates.</li> <li>Voice prompt ""Alarm has been activated. Press the SOS heart button to cancel"" (approx 15 sec)</li> <li>SMS sent to all emergency contacts simultaneously with GPS location via Google Maps and some information about the device inc battery life. Setting to only SMS contact 1 before calling can be requested.</li> <li>Will sequentially call all emergency contacts and will loop once. Max outgoing call length 3 minutes.</li> <li>User is required to press SOS button to stop the calling process.</li> </ol>
How to cancel alarm	Single press of the SOS button
Additional settings/options	
Comments/comparison to other alarms	Same design and features to Suresafe (smallest and lightest pendant available). Alternative colour options to Live Life. Offers O ring to reduce accidental presses and increase tactile feedback.

Information correct as at 30 October 2023

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