

Product Information Guide

Guardian Medifone Community Based/Mobile Pendant Alarm

(Supplier: Guardian)



Monitoring	Both family monitoring and professional monitoring options available
Ongoing Costs <i>(correct at date below, subject to change as per suppliers' advice)</i>	Non-monitored/Family monitored: Optus \$50/year; Telstra \$70/year; TPlus (Unlimited calls) \$150/year (<i>first year covered by geat2GO</i>) Monitored: \$31/month (first 2 months covered)
Colour	Black with yellow button Blue with black button
Case material	Plastic
Accessories	Magnetic charger and lanyard (included), Belt clip and Shower bag (not included)
Range/Reception	Community use with mobile coverage (2-3 bars reception required)
Water resistance	No, shower bag accessory required for shower use
Dimensions (H x W x D)	65 x 48 x 19mm
Weight	56g
Battery life	Up to 72 hours (daily charging recommended)
Charging time	
Fall detection	Yes
Live tracking/GPS	Yes
Two-way call	Yes
Geofence	Yes
No Movement Dectector Alarm	
Voice Prompts, Languages	Yes, English only

Pacemaker information	Consult Cardiologist. May be suitable with longer lanyard; or wear on wrist strap/belt clip (<i>accessories available separately on geat2GO</i>)
Emergency contacts	Can have up to 8 contacts for family monitoring
Set up needed?	Connect charger to power and lanyard to pendant
SOS procedure	<ol style="list-style-type: none"> 1. Firm press of SOS button until it vibrates, beeps, and displays SOS on the screen. A voice prompt will also be heard if enabled. 2. The Medifone will then call the emergency contacts sequentially (or monitoring service if monitored). Medifone will loop until call is answered. 3. Once call is answered, SMS sent to answered call only.
How to cancel alarm	Press SOS button within 15 seconds, or at any time.
Additional settings/options	Option for medicine reminder
Comments/comparison to other alarms	<p>Only pendant with its shape/design. Slightly larger than LiveLife and SureSafeGO mobile alarms.</p> <p>Colour contrasting button (yellow on black or blue on black).</p> <p>Has a small screen with ability to scroll through and call contacts. Displays small date/time and battery level.</p>

Information correct as at 30 October 2023