

Product Information Guide

Guardian Medifone Community Based/Mobile Pendant Alarm (Supplier: Guardian)



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| Monitoring | Both family monitoring and professional monitoring options available |
| Ongoing Costs <i>(correct at date below, subject to change as per suppliers' advice)</i> | Non-monitored/Family monitored: Telstra \$70/year; (first year covered by geat2GO) GTel Unlimited (Unlimited calls) \$228/year Monitored: \$35/month (first 2 months covered) |
| Colour | Black with yellow button Blue with black button |
| Case material | Plastic |
| Accessories | Magnetic charger, cable, cradle and lanyard (included), Belt clip and Shower bag (must purchase separately) |
| Range/Reception | Works wherever a mobile phone works (2-3 bars reception required) |
| Water resistance | No, shower bag accessory required for shower use |
| Dimensions (H x W x D) | 65 x 48 x 19mm |
| Weight | 56g |
| Battery life | Up to 72 hours (daily charging recommended) |
| Charging time | 0-100% [2-3 hours] |
| Fall detection | Yes, however be aware that automatic falls detection will not detect all falls. Ensure the SOS button is pressed manually whenever possible. |
| Live tracking/GPS | Yes |
| Two-way call | Yes |
| Geofence | Yes |
| No Movement Dectector Alarm | No |
| Voice Prompts, Languages | Yes, English only |
| Pacemaker information | Consult Cardiologist. May be suitable with longer lanyard; or wear on wrist strap/belt clip (<i>accessories available separately on geat2GO</i>) |
| Emergency contacts | Can have up to 8 contacts for family monitoring |
| Set up needed? | Connect charger to power and lanyard to pendant |

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| <p>SOS procedure</p> | <ol style="list-style-type: none"> 1. Firm press of SOS button until it vibrates, beeps, and displays SOS on the screen. A voice prompt will also be heard if enabled (Default). 2. Family or Professionally Monitored: <ol style="list-style-type: none"> a. Family Monitored: The MediFone will then call the emergency contacts sequentially. The MediFone will loop until a call is answered. b. Professionally Monitored: The Monitoring Company will receive an alert and call the MediFone within a few moments. 3. Once call is answered, SMS sent to answered call only. |
| <p>How to cancel alarm</p> | <p>Press SOS button for 2-3 seconds (wait for it to vibrate) after hearing the voice prompt or while the device is beeping.</p> |
| <p>Additional settings/options</p> | <p>Option for medicine reminder</p> |
| <p>Comments/comparison to other alarms</p> | <p>Only pendant with its shape/design. Slightly larger than LiveLife and SureSafeGO mobile alarms but shows a display of date/time/signal. Colour contrasting button and tactile texture on button for vision impaired clients (yellow on black or blue on black). Magnetic cradle for easy charging. Has a small screen with ability to scroll through and call contacts. Has a once-a-day alarm clock available.</p> |

Information correct as at November 2024