Product Information Guide

Guardian Mediwatch Community Based/Mobile Watch Alarm
(Supplier: Guardian)

Monitoring	Both family monitoring and professional monitoring options available
Ongoing Costs (*correct at date below, subject to change as per suppliers' advice*)	Family monitored: Optus $50/year; Telstra $70/year (default); TPlus (Unlimited calls) $150/year (*first year covered by geat2GO*) Monitored: $31/month (first 2 months covered)
Colour	Black
Case material	Plastic
Accessories	Magnetic charger and silicone wrist band (included), Other wrist band options available via Guardian directly)
Range/Reception	Community use with mobile coverage (2-3 bars reception required)
Water resistance	Shower/splash proof (avoid submerging)
Dimensions (H x W x D)	44 x 46 x 17mm
Weight	63g
Battery life	Up to 3 days depending on usage (daily charging recommended)
Fall detection	Yes
Live tracking/GPS	Yes
Two-way call	Yes
Geofence	No
No Movement Detector Alarm	Yes
Heart rate monitor	Yes (within 10 bpm)

Step counter	Disabled by default, enabled by request
Voice Prompts, Languages	Yes, English included or other languages available at $30 additional cost
Pacemaker information	Consult your cardiologist/specialist prior to using the device if you have a pacemaker.
Emergency contacts	Can have up to 10 contacts for family monitoring
Set up needed?	Connect charger to power
SOS procedure	1. Press and hold the SOS button until it vibrates. A voice prompt will then announce the activation. 2. Family Monitored: A call will be made to Contact Number. All emergency contacts will receive an SMS. Professionally Monitored: The Monitoring Company will receive an alert and call the MediWatch within a few moments. 3. After the call, the MediWatch will announce a reminder to press the SOS button which will end the SOS sequence, meaning that no more emergency contacts will be called.
How to cancel alarm	Press the X on the screen within 10 secs, or at any time
Additional settings/information	Settings menu disabled by default, can request to be activated (Settings: Power off/restart, change watch face, view watch information) Watch-face able to be changed between digital and analog within watch settings. SIM whitelisted by default

Information correct as at 30 October 2023