

## Product Information Guide

### Guardian Mediwatch Community Based/Mobile Watch Alarm (Supplier: Guardian)



Monitoring	Both family monitoring and professional monitoring options available
Ongoing Costs <i>(correct at date below, subject to change as per suppliers' advice)</i>	Family Monitored: Telstra \$70/year; Optus \$70/year; (first year covered by geat2GO) GTel Unlimited (Unlimited calls) \$228/year Monitored: \$35/month (first 2 months covered)
Colour	Black
Case material	Metal Shell with plastic rear shell
Accessories	Magnetic charger and silicone wrist band (included), Other wrist band options available via Guardian directly)
Range/Reception	Works wherever a mobile phone works (2-3 bars reception required)
Water resistance	Shower/splash proof (avoid submerging)
Dimensions (H x W x D)	44 x 46 x 17mm
Weight	63g
Battery life	Up to 3 days depending on usage (daily charging recommended)
Charging time	0-100% [2-3 hours]
Fall detection	Yes, however be aware that automatic falls detection will not detect all falls. Ensure the SOS button is pressed manually whenever possible
Live tracking/GPS	Yes
Two-way call	Yes
Geofence	No
No Movement Detector Alarm	Yes
Heart rate monitor	Yes (within 10 bpm)
Step counter	Disabled by default, enabled by request
Voice Prompts, Languages	Yes, English included or other languages available at \$30 additional cost

Pacemaker information	Consult your cardiologist/specialist prior to using the device if you have a pacemaker. Modern pacemakers made from titanium will not be affected by the MediWatch. Not recommended for use with heart rate monitoring apps (not included)
Emergency contacts	Can have up to 10 contacts for family monitoring
Set up needed?	Connect charger to power
SOS procedure	<ol style="list-style-type: none"> <li>1. Firm press and hold of SOS button until it vibrates and displays SOS on the screen. A voice prompt will also be heard if enabled (Default).</li> <li>2. Family or Professionally Monitored             <ol style="list-style-type: none"> <li>a. Family Monitored: The MediWatch will then call the emergency contacts sequentially. The MediWatch will call until the user cancels or reaches the last contact (can loop if requested).</li> <li>b. Professionally Monitored: The Monitoring Company will receive an alert and call the MediWatch within a few moments.</li> </ol> </li> <li>3. SMS messages sent to any contacts the User wishes (default is to only be sent to the first emergency contact)</li> </ol>
How to cancel alarm	Tap the SOS button or X on the screen during the voice activation announcement or press the SOS button in between calls.
Additional settings/information	Settings menu & Contact menu on by default, can be remotely activated/deactivated including Steps & Heart Rate. Watch-face able to be changed between digital and analogue within watch settings. Client has the ability to call contacts on speed-dial. SIM is whitelisted by default.

Information correct as at November 2024