

Product Information Guide

Safe Life Community Based/Mobile Pendant Alarm (Supplier: Safe Life)



Monitoring	Both family monitoring and professional monitoring options available
Ongoing Costs <i>(correct at date below, subject to change as per suppliers' advice)</i>	Non-monitored: \$60/year Telstra (first year included) Monitored: \$25/month (first 2 months included in purchase cost)
Colour	Black with orange accents, white with orange accents
Case material	Plastic
Accessories	Magnetic charger/dock and lanyard
Range/Reception	Community use with mobile coverage (2-3 bars reception required)
Water resistance	IPX7 - Shower/splash proof
Dimensions (H x W x D)	61mm x 44mm x 16mm
Weight	53g
Battery life	Up to 3 days (daily charging recommended) Less if using "Live Tracking" app
Charging time	20 minutes
Fall detection	Yes
Live tracking/GPS	Yes
Two-way call	Yes
Geofence	Yes
No Movement Detector Alarm	Yes
Voice Prompts, Languages	Yes, English (default), French, Polish, Dutch, German, Chinese, Chinese Yue-Hong Kong, Portuguese, Spanish, Italian, Japanese, Turkish

Pacemaker information	Consult Cardiologist. May be suitable with longer lanyard; or wear on wrist strap/belt clip (<i>accessories available separately on geat2GO</i>)
Emergency contacts	Can have up to 10 contacts for family monitoring
Set up needed?	Connect charger to power and lanyard to pendant
SOS procedure	<ol style="list-style-type: none"> 1. Press and hold SOS button for 3 seconds until it vibrates and beeps. A voice prompt will confirm. 2. All emergency contacts will receive a ""Help me"" SMS message simultaneously. 3. If programmed to do so, the pendant will then immediately commence calling out to the emergency contacts. 4. If not answered within 12 seconds it will hang up and call the second emergency contact and so on. <p>Option to have the alarm send a SMS to all contacts only (no outgoing phone calls), with the expectation that emergency contacts who are available will then call the alarm to assist the user. May be useful for users worried about accidental activations, interrupting people at work, and avoids issues with voicemails. Less useful if needing immediate assistance late at night whilst people are sleeping, as emergency contacts may not notice the text message.</p>
How to cancel alarm	Press the SOS button (do not hold it down).
Additional settings/options	Smart Phone App for Apple/Android (Additional costs involved, arranged privately) for tracking and programming/changing settings
Comments/comparison to other alarms	Different shape/design to other pendants on offer. Slightly larger pendant however better sound quality than LiveLife/SureSafe.

Information correct as at 30 October 2023