

Product Information Guide

SureSafeGO 'Anywhere' 4GX Community Based/Mobile Pendant Alarm

(Supplier: Sure Safe)



Monitoring	Family monitored
Ongoing Costs (correct at date below, subject to change as per suppliers' advice)	Telstra: \$40/year (first year covered by geat2GO)
Colour	Black with silver button, Blue with silver button, Pink with silver button
Case material	Plastic
Accessories	Magnetic charger, belt clip, wrist band, and lanyard (all included)
Range/Reception	Community use with mobile coverage (2-3 bars reception required)
Water resistance	Shower/splash proof. Ensure device is dry before charging.
Dimensions (H x W x D)	61mm x 42mm x 16mm
Weight	42g
Battery life	Up to 4 days depending on usage (daily charging recommended). Capable of lasting up to 30 days with most settings disabled. Charging station has 8-hour battery backup
Charging time	1 hour
Fall detection	Yes
Live tracking/GPS	Yes
Two-way call	Yes
Geofence	Yes
No Movement Detector Alarm	Yes
Voice Prompts, Languages	Yes, English (default), Mandarin, Cantonese, Greek, Italian, Vietnamese, Korean

Pacemaker information	Consult Cardiologist. May be suitable with longer lanyard; or wear on wrist strap/belt clip
Emergency contacts	Can have up to 5 contacts for family monitoring
Set up needed?	Connect charger to power and lanyard to pendant
SOS procedure	<ol style="list-style-type: none"> 1. Press button until device vibrates. 2. Voice prompt "Alarm has been activated. Press the SOS heart button to cancel" (approx 15 sec) 3. SMS sent to all emergency contacts simultaneously with GPS location via Google Maps and some information about the device inc battery life. Setting to only SMS contact 1 before calling can be requested. 4. Will sequentially call all emergency contacts and will loop once. Max outgoing call length 3 minutes. 5. User is required to press SOS button to stop the calling process.
How to cancel alarm	Single press of the SOS button.
Additional settings/options	
Comments/comparison to other alarms	Same design and features to LiveLife (smallest and lightest pendant available). Alternative colour options to SureSafe.

Information correct as at 30 October 2023