

Product Information Guide



Umps Link Home Based Pendant Alarm

(Supplier: Umps Health)

Monitoring	Professional monitoring only
Ongoing Costs (<i>correct at date below, subject to change as per suppliers' advice</i>)	Monitoring: \$22 per month (<i>first 12 months included</i>)
Colour	White/Grey
Case material	Plastic
Accessories	1x pendant with lanyard and 1x hub Coloured Pendant Cases available from Umps (not included)
Range/Reception	Pendant: 100m from the Hub (walls/obstacles will reduce range). Base station: 4G with ethernet and Wi-Fi backup. Must have cellular coverage for calls to connect to monitoring centre. Without cell coverage, only messages will go through via internet.
Water resistance	Waterproof
Dimensions (H x W x D)	Pendant = 51.9 x 30.9 x 9.4mm Hub = 160 x 160 x 44mm
Weight	Pendant = 14g (without lanyard) Hub = 601g
Battery life	The Umps Link Pendant will operate for up to three years without charging it. Umps will get in touch when Pendant needs to be replaced. Umps Link hub has 45-hour battery backup
Charging time	N/A
Fall detection	No
Live tracking/GPS	No
Two-way call	Yes, via base station
Geofence	No
No Movement Detector Alarm	No
Voice Prompts, Languages	No

Pacemaker information	The pendants do not contain any magnets and are designed and manufactured to reduce electromagnetic interference with other electronic devices. Please consult your medical specialist for further advice.
Emergency contacts	N/A
Set up needed?	Connect hub to power.
SOS procedure	<ol style="list-style-type: none"> 1. You can activate an alert by pressing the Pendant Alert Button or the Hub Alert Button. 2. Once activated, the Umps Link Hub will escalate the Alarm to the Operating Centre. It may take up to 2 minutes for an Operator to contact you through the Umps Link Hub.
How to cancel alarm	Press the Cancel button on the hub within 10 seconds

Information correct as at 30 October 2023